

Dear Patient,

Welcome to Advanced Family Vision Care, *where we do things differently*. We want to thank you for choosing us for your eye health care. We value your confidence in us and want to let you know what to expect on your upcoming visit. This will ensure a more comfortable and efficient visit for you.

- ✓ A comprehensive eye health examination and visual analysis will be performed to determine the state of your eyes and investigate any signs of disease or other eye health problems that may not have visible symptoms.
- ✓ We strive to spend quality time with each and every patient, and proper communication ensures us this ability. If it is necessary to reschedule your reservation for any reason, please give us a call as soon as possible at 410-923-3672 and we would be happy to do this for you.
- ✓ At Advanced Family Vision Care, we are proud to announce the inclusion of retinal imaging as an integral part of your eye exam. Dr. May highly recommends this part of the exam for all patients. **We will be performing the retinal imaging as an enhancement to the comprehensive exam for an additional fee of \$25.00** We highly recommend this additional testing for the following reasons:
 - ❖ Retinal imaging assists the doctor in the early detection of many disorders, including cataracts, glaucoma, diabetic retinopathy, macular degeneration, retinal detachments and numerous other vision threatening conditions.
 - ❖ Remember that most vision and insurance plans only cover *basic or routine testing* and do not include this important procedure to ensure the health of your eyes for many years to come.
- ✓ We have an excellent selection of eyewear frames, which includes some of the hottest name brands, from Gucci, Ray Ban, BCBG, Cole Haan, and many more. You are encouraged to arrive early to have one of our opticians help you select the right frames for you. We take into consideration the many aspects of your lifestyle when helping you choose your eyewear, and remember that all of our fine eyewear frames come with our exclusive 2-year warranty.
- ✓ If you are a contact lens wearer or are interested in wearing them, we will include an extended corneal evaluation along with your examination. **The additional evaluation fee also includes diagnostic starter lenses, contact lens insertion and removal training and necessary follow-up care.** We will thoroughly investigate the best contact lenses for you and your life-style while backing it up with our ‘Buy-em-Back’ policy. **If you currently wear contact lenses, we will perform an evaluation of your current contact lenses, and the fee for this service starts at \$45.00.** Please bring the current specifications (located on your contact lens boxes).

- ✓ We ask that you please bring in all of the eyeglasses and sunglasses that you currently wear so the prescriptions can be verified. This will help Dr. May determine how your eyes are changing.

Other items of importance to bring are a list of current medications and current insurance cards. Because benefits sometimes change, if you are not 100% sure of how your insurance company currently works, their coverage, and co-payments, please contact your insurance provider to become more familiar. Some insurance companies request that you contact them ahead of time to become pre-authorized, so please ensure this is done before your visit.

Here is a list of insurance companies that we are currently providers for:

- ✓ Aetna
- ✓ Eyemed
- ✓ United
- ✓ Cigna
- ✓ BlueCross BlueShield/BlueChoice
- ✓ Johns Hopkins Healthcare/EHP
- ✓ March Vision Care
- ✓ Davis Vision
- ✓ Vision Service Plan
- ✓ Tricare

If your insurance company is not on our list, we will be happy to provide you with a detailed list of services that you can submit to your insurance company. Payment will be expected in full and your insurance company will reimburse you directly.

In order for us to provide the best possible office experience, **please complete the enclosed ‘Welcome’ medical information form, and bring it with you to our office.** This diagnostic information helps Dr. May determine your specific needs and aids in developing your treatment plan and recommendations year after year.

Once again, thank you for choosing Advanced Family Vision Care for your eye care needs. We look forward to seeing you soon!

Sincerely,

Dr. Michelle A. May, O.D.